

A Practical Guide to Improving Clinical Outcomes through Developing and Using Care Pathways

SUPPORTED BY THE EUROPEAN PATHWAYS ASSOCIATION

Wednesday 21 January 2009
Manchester Conference Centre, Manchester

Topics include:

Developing effective care pathways:
international developments

Care pathways improving
clinical outcomes

A step by step guide to planning
and writing a care pathway

Variance and variance
analysis explained

Integrating clinical outcome
information into care pathways

Changing practice as a result of variance
findings: lean and care pathways

Evaluating quality through Patient Reported
Outcome Measures (PROMs)

Validating and assuring the quality of care
pathways: a practical tool

Delivering care pathways across
healthcare boundaries

Pathways delivering high
quality of care for all

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“...change is most effective not only when it responds clearly to patient needs but also when it is driven by clinicians based on their expert knowledge of conditions and care pathways...”

PROFESSOR THE LORD DARZI OF DENHAM KBE
HIGH QUALITY CARE FOR ALL: NHS NEXT STAGE REVIEW FINAL REPORT, 30 JUNE 2008.

Integrated Care Pathways are increasingly being recognised as one of the most valuable tools you can use to maintain and improve standards of care delivery and improve the patient experience. Chaired by **Dr Kris Vanhaecht** *Secretary General The European Pathways Association (EPA)* this conference provides an important update on developing effective care pathways, with a focus on clinical outcomes, lean and six sigma and Patient Reported Outcome Measures (PROMs).

Lean is a practical way of improving processes and can be applied to all activities of an organisation. It improves process flow by assessing the value achieved from each step in the process and eliminating any steps that do not add value, thereby removing avoidable waste.

Dr Peter Lachman *Fellow The Institute for Healthcare Improvement (IHI) Consultant Paediatrician and Consultant for Service Redesign and Transformation Great Ormond Street NHS Trust and Royal Free Hampstead NHS Trust* will discuss lean and care pathways and explain how change occurs as a result of variance findings.

You'll also hear about the latest developments and tools that can help in integrating clinical outcome indicators and measures into the care pathway and evaluating quality through Patient Reported Outcome Measures (PROMs).

This practical case study based conference brings together clinicians and managers from across the UK and Europe to share their experiences of developing, implementing and monitoring integrated care pathways in their organisations, providing you with a range of examples to take back to improve care in your own organisation.

Chairman: Dr Kris Vanhaecht

Secretary General The European Pathways Association (EPA)

10.00 Chairman's introduction Developing effective care pathways: international developments

Kris Vanhaecht

Secretary General

The European Pathways Association (EPA)

- an update from the European Pathways Association
- do pathways lead to better clinical outcomes?
- a tool for evaluating care pathways
- sharing international developments and progress

10.40 Care pathways improving clinical outcomes

Mr Colin Howie

Consultant Orthopaedic Surgeon

NHS Lothian and Member The Kinemax Outcomes Group

- care pathways improving clinical outcomes in practice
- setting outcome goals within care pathways
- examples in practice

11.10 Evaluating quality through Patient Reported Outcome Measures

Dr Jean-Jacques de Gorter

Director of Clinical Services

Spire Healthcare

- Patient Reported Outcome Measures (PROMs) explained
- examples of tools that can be used
- using PROMs within a care pathway to evaluate quality

11.40 Question and answers followed by coffee and exhibition at 11.50

A PRACTICAL GUIDE TO DELIVERING CARE PATHWAYS THAT IMPACT ON CLINICAL OUTCOMES

12.10 A step by step guide to planning and writing a care pathway

Angela Hughes

Care Pathways Coordinator

University Hospitals of Wales NHS Trust

- where to start?
- process mapping and evaluating current practice
- writing the pathway document: engaging the team and tips for success
- patient focused outcomes: involving patients in the care pathway
- a walkthrough a successful care pathway project in practice

12.40 Variance and variance analysis explained

Sarah Caldicott

Sister, Outpatients

Hereford Hospitals NHS Trust

and Chair Pathways Across Central England

- an introduction to variance and its essential role in pathways
- variance analysis explained
- types of variance and practical examples: individual, aggregate, positive and negative variances

13.10 Questions and answers, followed by lunch and exhibition at 13.15

14.00 Integrating clinical outcome information into care pathways

Professor Mike Pearson

Professor of Clinical Evaluation

University of Liverpool and Consultant Physician

University Hospital Aintree

- producing accurate and reliable risk adjusted outcome measures at an individual level
- integrating clinical outcome indicators and measures into the care pathway
- tools that can help

14.30 Changing practice as a result of variance findings: lean and care pathways

Dr Peter Lachman

Fellow The Institute for Healthcare Improvement (IHI)

Consultant Paediatrician and Consultant

for Service Redesign and Transformation

Great Ormond Street NHS Trust and Royal Free Hampstead NHS Trust

- ensuring change occurs as a result of variance findings
- lean thinking explained
- examples that have changed clinical practice

15.00 Validating and assuring the quality of care pathways: a practical tool

Claire Whittle

Project Manager Integrated Care Pathways Appraisal Tool,

West Midlands SHA and Senior Lecturer University of Birmingham

- self assessing the quality of a care pathway
- a practical tool you can use: working through the ICPAT tool
- thinking differently about pathways: why do pathways sometimes fail?
- assuring the quality of your care pathways at a local level

15.30 Questions and answers, followed by tea and exhibition at 15.40

16.00 Delivering care pathways across healthcare boundaries

Mark Fleming

National ICP Coordinator

With Ali El-Ghorr

ICP Programme Resource Manager

NHS Quality Improvement Scotland

- delivering cross boundary care pathways
- measuring clinical outcomes improvement across organisations
- examples in practice from Scotland

16.30 Pathways delivering high quality of care for all

Deborah Murphy

National Lead Nurse

The Liverpool Care Pathway

- the role of care pathways in delivering high quality of care for all
- care pathways and commissioning: high level pathways
- moving forward: critical success factors

17.00 Questions and answers, followed by close



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Venue

Manchester Conference Centre, University of Manchester Institute of Science and Technology (UMIST), Weston Building, Sackville Street, Manchester, M1 3BB. A map of the venue will be sent with confirmation of your booking.

Date

Wednesday 21 January 2009.

Conference fee

- £355 + VAT (£417.13) for NHS, social care and private healthcare organisations.
- £300 + VAT (£352.50) for voluntary sector/charities.
- £495 + VAT (£581.63) for commercial organisations.
- £300 + VAT (£352.50) for IHM members

The fee includes lunch, refreshments and a copy of the conference handbook.

Group rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms and conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

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