

Care Pathways

2011

Tuesday 21 and Wednesday 22 June
Cavendish Conference Centre, London

Supported by the European Pathway Association

Topics include:

- Care Pathways: update from the European Pathway Association
- A checklist mentality: lessons from Aviation
- Implementing Care Pathways: critical success factors
- Variance explained
- Streamlining Care Pathways for QIPP
- Implementing pathways for the predictable
- Implementing a pathway for a high risk condition
- Developing national condition specific Care Pathways
- Developing generic pathways
- Integrating financial and cost information into Care Pathways in order to deliver and monitor quality improvement and cost reduction
- Disease management pathways: the Canadian experience
- Involving patients in the development and use of Care Pathways: effective patient representation
- NICE Pathways: bringing national quality standards, clarity and evidence to Care Pathways
- Using lean thinking to improve Care Pathways
- The patient perspective on continuity of care
- The impact of pathways on length of stay and outcomes
- Clinical Pathways as a tool to increase day case rates and improve outcomes
- Delivering joined-up care across the pathway

Workshops and focus sessions:

- Beginners guide workshop: a step-by-step guide to planning, writing and implementing a Care Pathway
- Delivering cross boundary and partnership patient pathways
- Care Pathway managers masterclass
- Integrating evidence into pathways and reducing local variation

Chair and Keynote speakers include:

Dr Kris Vanhaecht

Secretary General European Pathway Association (E-P-A) and Research Fellow Centre for Health Services and Nursing Research Catholic University Leuven Belgium

Professor Massimiliano Panella

President European Pathway Association (E-P-A) Editor The Journal of Care Pathways and Professor of Public Health Università del Piemonte Orientale Italy

Claire Whittle

Joint Chair EPA England Branch and Faculty Quality Manager - Portfolio and Curricular Heart of England NHS Foundation Trust

Dr Carol Sawka

Vice President Clinical Programs and Quality Initiatives Cancer Care, Ontario Canada

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Care Pathways 2011 is the two day annual international conference for all those involved in monitoring and improving patient care through Care Pathways, clinical pathways and critical pathways.

This two day conference brings together the latest research in the field, both internationally and from across the UK – as practical case studies and interactive sessions, in which leading practitioners will share their experience of implementing successful Care Pathways in practice.

Through a series of presentations this annual Care Pathways conference, supported by the European Pathway Association, provides delegates with important updates on developing effective Care Pathways.

Following the chairman's welcome and introductions, day one opens with a keynote address entitled '**disease Management Pathways: the Canadian Experience**' *Carol Sawka Vice President Clinical Programs and Quality Initiatives Cancer Care Ontario Canada* will discuss using a disease management pathway approach to identify gaps in quality process and the patient experience; driving and performance managing regional disease site quality improvements efforts and supporting policy advice and decisions through modelling. Day one continues with a variety of presentations, workshops and focus sessions

including; developing and using Care Pathways to meet the quality and productivity challenge; what are the critical success factors for a successful Care Pathway; implementing a pathway to improve the clinical management of a high risk condition; developing a generic pathway that links to condition specific pathways; delivering cross boundary and partnership patient pathways and developing pathways across health and social care.

Day two opens with a focus on '**Involving Patients in the development and use of Care Pathways**' and will discuss a practical approach to patient involvement in care pathways. The day continues with a focus on improving and evaluating the effectiveness of Care Pathways delegates will have the opportunity to hear topics including; NICE pathways, developing pathways to match the development of National Quality Standards; evaluating the impact on average length of stay, readmissions and compliance and the role of the board in pathways development and management.

Poster Displays

Poster displays will take place in all breaks, lunches and during the evening reception throughout the conference

Development of Care Pathways in Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust to enable improvement in quality of services

Karen Cvijetic *Head of Quality Improvement* Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust

Care treatment pathway in a low secure hospital

Kiran Garner *Consultant Clinical Psychologist* Care Principles

Falls pathway for mental health and learning disabilities

Jae Blakey *Clinical Lead Physiotherapist* Tees Esk and Wear Valleys NHS Foundation Trust

A Care Pathway to prevent anal cancer

Dr Mayura Nathan *Consultant Physician* Homerton University Hospital NHS Foundation Trust

Developing an electronic integrated Care Pathway in a high secure forensic mental health service

Iiona Kruppa *Clinical Director, Mental health* Rampton Hospital

Cellulitis Admissions: reducing hospital admissions and improving patient outcomes

N Lee *Foundation Year 1 Doctor* West Middlesex University Hospital

Improving Care Pathways by standardised e-communication between hospitals and local communities

Birthe Lindgaard *Nursing Officer* Centre for Quality, Denmark

Surgical correction of prominent ears: development of an integrated Care Pathway

Richard Thompson *Core Surgical Trainee* Alder Hey Children's NHS Foundation Trust

Using care profiles to augment the end of life Care Pathway

Rob Gandy *Honorary Senior Lecturer* Edge Hill University

The TIA Care Pathway: one hospital experience

Elmer Catanguí *Clinical Nurse Specialist in Stroke and TIA* Imperial College Healthcare NHS Trust

Implementing a community acquired pneumonia care bundle in the acute hospital setting

Dr Essam Ramhamadany *Head of Research and Development* West Middlesex University Hospital

Venue

Cavendish Conference Centre, 22 Duchess Mews, London, W1G 9DT. A map of the venue will be sent with confirmation of your booking.

Dates

Tuesday 21 and Wednesday 22 June 2011.

Confirmation of booking

All bookings will be confirmed by email, unless stated otherwise.

Terms and conditions

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Accommodation

On confirmation of your booking you will receive details of accommodation.

Exhibitions

If you are interested in exhibiting at this event, please contact Nicola Finley on 020 8541 1399 or email nicolaf@healthcare-events.co.uk

Credits

This conference is supported by the European Pathways Association, recognised by the IHM and Good Governance Institute, Accredited by the Royal College of Physicians, London and Royal College of Nursing and Approved by the Association of Surgeons Great Britain and Ireland.

JOINT OPENING SESSION

Chair: Dr Kris Vanhaecht *Secretary General European Pathway Association (E-P-A) and Research Fellow Centre for Health Services and Nursing Research Catholic University Leuven Belgium*

10.00 **CHAIRMAN'S WELCOME AND INTRODUCTION**
Care Pathways: update from the European Pathway Association

- an update from the European Pathway Association
- sharing international and national EPA developments and progress

CONFERENCE

Stream A

DEVELOPING AND USING CARE PATHWAYS TO MEET THE QUALITY AND PRODUCTIVITY CHALLENGE

11.45 **Implementing Care Pathways: critical success factors**

Ruben Van Zelm
Secretary
The European Pathway Association

- a step by step guide to implementing effective Care Pathways
- what are the critical success factors for a successful Care Pathway
- our experience: the challenges and successes from EPA

12.10 **Variance explained**

Speaker to be announced

- understanding the role of variance in delivering change and improvement
- positive, negative, single and aggregate variances
- the use of variance in real time to improve clinical practice
- key issues in variance analysis and managing variance in practice

12.35 **Streamlining Care Pathways for QIPP**

Celia Ingham Clark
Consultant Surgeon
Whittington Hospitals NHS Trust

- identifying areas for improvement within the Care Pathway
- improving access to care: comparing the efficacy of straight to test compared to outpatient first approaches to colorectal two week wait referrals
- streamlining the Care Pathway: our experience in colorectal patients

13.00 Questions and answers, followed by lunch and exhibition at 13.10

FOCUS: PRIORITY AREAS FOR CARE PATHWAY DEVELOPMENT

14.00 **Implementing pathways for the predictable**

Joaquim Lavado
Lead Nurse Cardiology
Hospital Santa Marta Portugal

- implementing pathways for predictable patients
- the role of our pathways in cardiology in delivering continuity and coordination and promoting adherence to guidelines and protocols
- our experience and examples of pathways in cardiology from Portugal

14.25 **Implementing a pathway for a high risk condition**

Janice Pettie
Toxicology Specialist Nurse
Royal Infirmary of Edinburgh

- implementing a pathway to improve the clinical management of a high risk condition
- empowering junior doctors and nurses to act quickly
- a walkthrough our pathway for paracetamol poisoning

15.00 **Developing national condition specific Care Pathways**

Kate Lloyd
Project Manager Allergy Care Pathways
The Royal College of Paediatrics and Child Health

- developing national Care Pathways for local use
- learning from successful national Care Pathway developments
- supporting implementation locally: do not reinvent the wheel

15.25 Questions and answers, followed by tea and exhibition at 15.35

FINAL JOINT SESSION: THE FUTURE OF CARE PATHWAYS: MOVING FORWARD

15.45 **Developing generic pathways**
Case study: an acute medical unit admission pathway

Dr Darshan Brahmabhatt
Academic Clinical Fellow
and Dr Nicola Trepte
Consultant in Acute and General Medicine
Ipswich Hospital NHS Trust

- looking forward: why generic pathways could be the answer
- developing a generic pathway that links to condition specific pathways
- an overview of our acute medical unit admission pathway

JOINT OPENING SESSION

- 10.25 **KEYNOTE ADDRESS**
Disease management pathways: the Canadian experience
- Dr Carol Sawka**
Vice President
Clinical Programs and Quality Initiatives
Cancer Care Ontario Canada
- using a disease management pathway approach to identify gaps in quality process and the patient experience
 - driving and performance managing regional disease site quality improvement efforts
 - supporting policy advice and decisions through modelling
- 11.05 Questions and answers, followed by tea and exhibition at 11.15

SPLITS

Stream B

WORKSHOP AND FOCUS SESSION

Chair: Ali El-Ghorr *Co-chair EPA Scotland Branch and Implementation Advisor NHS Quality Improvement Scotland*

A **Beginners guide workshop**
A step-by-step guide to planning, writing and implementing a Care Pathway

- 11.50 **An introduction to Care Pathways**
- Ali El-Ghorr**
Co-chair EPA Scotland Branch and Implementation Advisor
NHS Quality Improvement Scotland
- a beginners guide to Care Pathways: overview, planning and development
 - using process mapping to help plan an effective Care Pathway
 - practical advice and tips for planning and writing a Care Pathway in practice
- 12.20 **Implementing a Care Pathway in practice: our experience of developing and implementing clinical pathways for the first time in a Cyprus Hospital**
- Dr Mary Avraamidou**
General Practitioner
Nicosia General Hospital, Cyprus
- a step by step guide to developing and implementing Care Pathways: where to start
 - managing change
 - our approach and an overview of the pathways we have developed in Nicosia General Hospital, Cyprus
- 12.50 Group discussion, followed by lunch and exhibition at 13.10
- B** **Delivering Cross Boundary and Partnership Patient Pathways**
- 14.00 **Delivering cross boundary patient Care Pathways**
- Julia Grace**
Senior Strategy and Planning Manager
East Midlands Specialist Commissioning Group
- developing cross boundary disease specific pathways
 - ensuring patient involvement and a patient centred approach
 - cross boundary patient pathway methodology: our experience
- 14.25 **Partnership approach to developing a city wide cross boundary pathway**
- Dr Andrew Curran**
Consultant Paediatric Neurologist
Alder Hey Children's Hospital Trust
- engaging all stakeholders in pathway development
 - a partnership approach to developing a city wide pathway from diagnosis to adulthood
 - the Liverpool pathway for children with complex disability
- 14.50 **Developing pathways across health and social care**
- Sandra Kennelly**
Rehabilitation Team Leader
Sandwell Adult and Community Services
- with Julianne Statham**
Senior Community Physiotherapist
Sandwell PCT
- re-abling people post discharge to achieve their potential of independence
 - integrating re-ablement goals into the pathway
 - a health and social care re-ablement pathway
- 15.15 Group discussion, followed by tea and exhibition at 15.25

FINAL JOINT SESSION: THE FUTURE OF CARE PATHWAYS: MOVING FORWARD

- 16.10 **Integrating financial and cost information into Care Pathways in order to deliver and monitor quality improvement and cost reduction**
- Camilla Ward**
Patient Pathway Lead
Cambridge University Hospitals NHS Foundation Trust
- ensuring clinicians have the information for clinical budgets and patient level/Care Pathway costing
 - incorporating this information into the Care Pathway to demonstrate the financial impact of the Care Pathway
 - monitoring the impact on quality and cost
 - the evolution of Care Pathways in Cambridge
- 16.35 **Developing Care Pathways to deliver National Strategy**
Facilitating the delivery of the mental health strategy and improved outcomes in specialist care environments
- Dr Claire Royston**
Medical Director
Care Principles
- the use of a care pathway in a specialised Learning Disability hospital setting, to facilitate the delivery of patient centred outcome focused assessment.
 - The advantages of this approach from the perspective of the patient, service and commissioners.
- 17.00 Questions and answers, followed by close

JOINT OPENING SESSION

Chair: Claire Whittle *Joint Chair EPA England Branch and Faculty Quality Manager – Portfolio and Curricular Heart of England NHS Foundation Trust*

10.00 **CHAIR'S WELCOME**

10.25 **Involving patients in the development and use of Care Pathways: effective patient representation**

William Horsley
Doctoral Researcher
Durham University

- involving patients and patient representatives in the development and use of Care Pathways: more than just tokenism
- the value of early involvement
- positive contributions from patients and their representatives
- our experiences of patient involvement in a pathway for inflammatory bowel disease

CONFERENCE

Stream A

IMPROVING AND EVALUATING THE EFFECTIVENESS OF CARE PATHWAYS

11.45 **NICE Pathways: bringing national quality standards, clarity and evidence to Care Pathways**

Dr Gillian Leng
Deputy Chief Executive
The National Institute for Clinical Excellence (NICE)

- NICE pathways: developing pathways to match the development of National Quality Standards
- ensuring NICE pathways are the key source for evidence on a disease area
- integrating national NICE pathways with local Care Pathways

12.10 **Using Lean thinking to improve Care Pathways**

Richard Murray
Clinical Standards Facilitator
NHS Lothian

- using value stream mapping to identify current and desired future pathway of care
- using a rapid improvement event to improve Care Pathways
- our experience of using Lean to improve Care Pathways in the Lothian

12.35 **The patient perspective on continuity of care**

Peter Qvist
Consultant
The Centre for Quality South Denmark

- the patient perspective on continuity of care
- the implications for Care Pathway development

13.00 Questions and answers, followed by lunch and exhibition at 13.10

14.00 **The impact of pathways on length of stay and outcomes**
Case study: evaluating the impact of a ST elevation myocardial infarction clinical pathway

Dr Aniza Ismail
Medical Lecturer
The National University of Malaysia

- evaluating the impact of the ST elevation myocardial infarction clinical pathway
- evaluating the impact on average length of stay, readmissions and complications
- our experience and results in Malaysia

14.30 **Clinical pathways as a tool to increase day case rates and improve outcomes**

Professor Corinne Vons
Professor of digestive surgery
University Paris 13
Assistance Publique-Hôpitaux de Paris
(Hôpital Jean Verdier) FRANCE

- using clinical pathways to improve day case rates
- the impact on outcomes and readmissions
- a walkthrough the laparoscopic cholecystectomy pathway

15.00 **Delivering joined-up care across the pathway**

Dr Steven Laitner
General Practitioner and Associate Medical Director
NHS East of England and *National Clinical Lead for Shared Decision Making (Quality and Productivity, Department of Health)* Clinical Advisor to Elective Care and Diagnostics Department of Health

- managing care across pathways
- managing multiple long term conditions
- potential for "Integrating Pathway Hubs"

15.30 Questions and answers, followed by Chairman's closing remarks

JOINT OPENING SESSION

10.40 **A checklist mentality: lessons from Aviation**

Speaker to be announced

- how to use checklists effectively
- using checklists or having a checklist mentality
- the use of briefing and debriefing to standardise processes

11.10 Questions and answers, followed by coffee and exhibition at 11.20

SPLITS

Stream B

WORKSHOP AND FOCUS SESSION

C Care Pathway Managers Masterclass

Chair: Dr Kris Vanhaecht *Secretary General European Pathway Association (E-P-A) and Research Fellow Centre for Health Services and Nursing Research Catholic University Leuven Belgium*

11.40 **Care Pathways and multidisciplinary teamwork: challenges for pathway researchers and healthcare managers****Svin Deneckere**

*PhD Candidate and Senior Research Fellow
The European Pathway Association*

- improving the understanding of the relationship between Care Pathways and multidisciplinary teamwork
- an overview of the research
- implications for Care Pathways researchers and managers

12.00 Interactive discussion

12.10 **The role of Care Pathways from a management perspective****Ludo Meyers**

*Chief Nursing Officer
Jessa Hospital Hasselt*

- can Care Pathways be used as a tool for business process management
- Care Pathways as a tool for mergers: our experience
- the role of Care Pathways in non clinical areas

12.30 Interactive discussion

13.00 Lunch and exhibition at 13.10

D Integrating Evidence into Pathways and Reducing Local Variation

Facilitator: Pritpal S Tamber *Medical director, Map of Medicine*

14.00 **Delivering an evidence based Care Pathway
Case study: MI pathways in France****Armelle Desplanques-Lepierre**

*Chief of the Pilot Programme Department
Haute Autorite de Sante France*

- building an optimal Care Pathway based on evidence
- identifying critical indicators within the pathway
- developing consensus on treatment where the evidence does not exist

14.30 **From care pathways to care maps:
Reducing unnecessary local variation in care through agreement and partnership****Christiane Farah**

*Patient Safety Officer
Ensemble hospitalier de la Côte Switzerland*

- identifying unnecessary variation for example due to surgeon
- using care maps to avoid unjustified differences in patient care
- the care map and indicators we have used for hernia repair

15.00 **Evidence update: what is the latest evidence on Care Pathways?****Professor Massimiliano Panella**

*President European Pathway Association (E-P-A)
Editor The Journal of Care Pathways and Professor of
Public Health Università del Piemonte Orientale Italy*

15.30 Questions and answers, followed by close

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Please tick which day you would like to attend

Tuesday 21 June 2011

Wednesday 22 June 2011

Both days

Please indicate which sessions you are most likely to attend:

Day 1, Tuesday 21 June 2011

- Stream A: Developing and using Care Pathways to meet the quality and productivity challenge
 Stream B: Workshop and Focus Session
 A: Beginners guide workshop: a step-by-step guide to planning, writing and implementing a Care Pathway
 B: Delivering cross boundary and partnership patient pathways

Day 2, Wednesday 22 June

- Stream A: Improving and evaluating the effectiveness of Care Pathways
 Stream B: Workshop and Focus session
 C: Care Pathway managers masterclass
 D: Integrating evidence into pathways and reducing local variation

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