

Developing Care Plans for Long Term Conditions

Meeting the December 2010 deadline

TUESDAY 12 OCTOBER 2010 CAVENDISH CONFERENCE CENTRE, LONDON



Topics include:

- **KEYNOTE ADDRESS:** How do we ensure all patients with Long Term Conditions have a care plan by December 2010
- Commissioning and providing pathways for people with Long Term Conditions
- Improving care for people with Long Term Conditions: developing a personalised care plan/personal health plan
- The patient perspective
- Improving the care pathway for people with Long Term Conditions
Case study: developing a care plan for COPD
- Improving well-being and taking a preventative approach
Case study: developing a care plan for diabetes
- Development of a generic specialist neurology nurse service to meet the needs of patients with long term neurological conditions
Case study: developing a care plan for neurological conditions
- QIPP, care planning and ehealth: an exciting future
- Use of mobile technology to deliver personalised care plans in Long Term Conditions

Chair and keynote speakers include:

Dr Shahid Ali

GP and Deputy Director GP Provider Services
Bradford and Airedale PCT

Dr Steven Laitner

General Practitioner Consultant in Public
Health Medicine and Associate Medical
Director East of England Strategic Health
Authority and Clinical Advisor to 18 Week
National Implementation Team
Department of Health

Jeremy Taylor

Chief Executive
National Voices

An IHM recognised conference



Institute of
Healthcare
Management

CPD

Accredited by the Royal College
of Physicians London

HEALTHCAREevents

Specialists in health & social care conferences

Developing Care Plans for Long Term Conditions

Meeting the December 2010 deadline

TUESDAY 12 OCTOBER 2010 CAVENDISH CONFERENCE CENTRE, LONDON



"The government commitment is to offer a care plan to everyone with a long term condition. However to develop a care plan that is meaningful to the individual and can improve outcomes there needs to be discussion about what is important to them and what their goals are. Planning care should fully involve the person seeing them as equal partners in their health and well being, not passive recipients of care. This fits with the wider aims of personalisation and is the process of personalised care planning."

LONG TERM CONDITIONS CARE PLANNING COMMITMENT,
DEPARTMENT OF HEALTH, MARCH 2010

Through a series of presentations this one day conference chaired by **Dr Shahid Ali GP and Deputy Director GP Provider Services Bradford and Airedale PCT**, provides important updates in the latest developments in Long Term Conditions and the care planning commitment released by the Department of Health on the 4 March 2010.

The conference opens with a keynote presentation from **Dr Steven Laitner General Practitioner Consultant in Public Health Medicine and Associate Medical Director East of England Strategic Health Authority and Clinical Advisor to 18 Week National Implementation Team Department of Health**, who will discuss developing care plans for Long Term Conditions, putting people at the centre of decision making about their care and the progress in meeting the December 2010 deadline.

The conference continues with case study perspectives from a variety of healthcare professionals who will deliver presentations on, improving the care pathway for people with Long Term Conditions, improving well-being and taking a preventative approach and the development of a generic specialist neurology nurse service to meet the needs of patients with long term neurological conditions.

"Delivering health and well-being improvements for people with long term conditions is challenging: it isn't just about treating illness, it's about delivering personalised, responsive, holistic care in the full context of how people want to live their lives."

IMPROVING THE HEALTH AND WELL-BEING OF PEOPLE WITH LONG TERM CONDITIONS, DEPARTMENT OF HEALTH, JANUARY 2010

The conference concludes with a presentation on QIPP, care planning and ehealth looking to the future and **Professor David Morgan Clinical Director Heart of England NHS Foundation Trust** will deliver a presentation on the use of mobile technology to deliver personalised care plans in Long Term Conditions.

"A focus on reforming long-term care: an independent commission will be established to look at the funding of long-term care; elderly people will be helped to live at home for longer... we've set out some clear proposals on prevention, earlier intervention, personalisation, protection and voluntary insurance. On this basis, we need to take quick strides towards a fair and lasting settlement for the funding of long-term care."

DEPARTMENT OF HEALTH, THE MONTH. FOR THE NHS LEADERSHIP COMMUNITY ISSUE 32, MAY 2010

10.00	Chairman's Introduction	
10.10	KEYNOTE ADDRESS: How do we ensure all patients with Long Term Conditions have a care plan by December 2010	
	Dr Steven Laitner <i>General Practitioner Consultant in Public Health Medicine and Associate Medical Director East of England Strategic Health Authority and Clinical Advisor to 18 Week National Implementation Team Department of Health</i>	<ul style="list-style-type: none">■ developing care plans for Long Term Conditions: Long Term Conditions care planning commitment■ putting people at the centre of decision making about their care■ our progress in meeting the December 2010 deadline
10.40	Commissioning and providing pathways for people with Long Term Conditions	
	Professor Michael Chester <i>Consultant Cardiologist</i> Royal Liverpool and Broadgreen University Hospital Trust <i>Professor of Rehabilitation and Preventive Health Education</i> Liverpool Hope University and <i>Special Advisor on Customer Experience</i> National Association of Primary Care	<ul style="list-style-type: none">■ developing commissioning pathways for Long Term Conditions■ moving forward with the new quality workstream■ delivering the QIPP agenda for Long Term Conditions: practical tips and examples in practice
11.10	Question and answers, followed by coffee and exhibition at 11.20	
11.50	Improving care for people with Long Term Conditions: developing a personalised care plan/personal health plan	
	Julie Yaxley <i>Programme Manager Long Term Conditions Programme Board</i> NHS East of England	<ul style="list-style-type: none">■ developing a personalised care/personal health plan■ targeting the plan to the individual to improve outcomes and well-being■ introducing the plan at the time of diagnosing a Long Term Condition■ evaluating care plans and progress against the care plan
12.20	The patient perspective	
	Jeremy Taylor <i>Chief Executive</i> National Voices	<ul style="list-style-type: none">■ what patients want from a personal care plan■ the patient perspective■ involving patients in practice
12.50	Questions and answers, followed by lunch and exhibition at 13.00	
CASE STUDY PERSPECTIVES: CARE PLANS		
14.00	Improving the care pathway for people with Long Term Conditions Case study: developing a care plan for COPD	
	Dr Rahul Mukherjee <i>Consultant Physician and Lead Clinician for Acute Community Based Care</i> Department of Respiratory Medicine and Physiology Birmingham Heartlands Hospital	<ul style="list-style-type: none">■ improving the care pathway for chronic care in COPD■ monitoring and improving the quality of COPD services■ meeting the December 2010 deadline for providing COPD patients with personalised care plans
14.30	Improving well-being and taking a preventative approach Case study: developing a care plan for diabetes	
	Speaker to be announced	<ul style="list-style-type: none">■ improving well-being and taking a preventative approach■ delivering services that enable people to stay healthy■ using care planning to empower patients to take a central role in their healthcare
15.00	Development of a generic specialist neurology nurse service to meet the needs of patients with long term neurological conditions Case study: developing a care plan for neurological conditions	
	Nick Fletcher <i>Clinical Director</i> The Walton Centre for Neurology	<ul style="list-style-type: none">■ linking primary and secondary care services■ care and advice in the community■ avoiding GP and secondary care follow up appointments■ patient centred and problem based service■ more equitable access to specialist nurse advice■ replacing costly disease specific roles
15.30	Questions and answers, followed by tea and exhibition at 15.40	
16.00	QIPP, Care Planning and ehealth: an exciting future	
	Dr Shahid Ali <i>GP and Deputy Director GP Provider Services</i> Bradford and Airedale PCT	<ul style="list-style-type: none">■ care planning for long term conditions in primary care and QIPP■ integrated working between primary and secondary care■ e-consultations and telemedicine
16.30	Use of mobile technology to deliver personalised care plans in Long Term Conditions	
	Professor David Morgan <i>Clinical Director</i> Heart of England NHS Foundation Trust	<ul style="list-style-type: none">■ review of technology■ stakeholder input to develop personalised plans■ case studies and output measures■ more for less – the return on investment
17.00	Questions and answers, followed by close 17.10	



All of our brochures are made from paper manufactured from sustainable forests. Once you have finished with this brochure please recycle the paper.

Developing Care Plans for Long Term Conditions

Meeting the December 2010 deadline

TUESDAY 12 OCTOBER 2010 CAVENDISH CONFERENCE CENTRE, LONDON

e m

▶ How to book

Fax the booking form to
020 8547 2300

Through our website at:
www.healthcare-events.co.uk

Post this form to Healthcare Events
2 Acre Road, Kingston, Surrey KT2 6EF

▶ Your details (Please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please circle)

First name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

Please write your address clearly as confirmation will be sent by e-mail.

If you prefer confirmation by post please tick this box.

Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form, you are accepting the terms and conditions below)

Name

Signature

Date

▶ Payment

By cheque A cheque for is enclosed

Please make cheques payable to: Healthcare Events Ltd. Cheques can be £ or Euros (1 Euro = £0.90)

By invoice Please send an invoice to

Name (IN BLOCK CAPITALS)

Organisation

Address

Postcode

Purchase order number if applicable

By BACS

For payments in £:

Sort Code 16-22-24

Account No. 10111198

For payments in Euros:

Sort Code 16-10-90

Account No. 10048291

Please send your BACS remittance form as confirmation of payment

Your BACS reference

By credit card Please debit my Visa/Mastercard/Switch **All sections must be completed**

Cardholder's name

Card No.

Valid from

Expiry date

Issue No. (Switch only)

Card security code

(This is the last three digits of the number printed on the back of your card)

Signature

Card billing address

For office use only

Conference documentation

I cannot attend the conference but would like to receive a CD containing the conference handbook material, which includes speaker slides, at £69 each.

The CD will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

IHM Members

I am an IHM Member

IHM membership number

To find out more about becoming an IHM member, please visit www.ihm.org.uk

Venue

Cavendish Conference Centre, 22 Duchess Mews, London, W1G 9DT. A map of the venue will be sent with confirmation of your booking.

Date

Tuesday 12 October 2010.

Conference fee

- £365 + VAT (£428.88) for NHS, social care, private healthcare organisations and universities.
- £300 + VAT (£352.50) for voluntary sector/charities.
- £495 + VAT (£581.63) for commercial organisations.
- £300 + VAT (£352.50) for IHM members.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 17.5%.

Group rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms and conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Confirmation of booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7–10 days after submitting your booking.

Accommodation

On confirmation of your booking you will receive details of accommodation.

Exhibition

If you are interested in exhibiting at this event, please contact Gemma Belford on 020 8541 1399, or email gemma@healthcare-events.co.uk

Credits

This conference is recognised by the IHM and Accredited by the Royal College of Physicians, London.

For more information contact Healthcare Events on 020 8541 1399 or email matt@healthcare-events.co.uk

The information you provide will be held on the Healthcare Events' database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box

We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box

Healthcare Events reserve the right to make changes to speakers and programmes without prior notice. © Healthcare Events Ltd 2010.

Visit our website www.healthcare-events.co.uk or tel 020 8541 1399 fax 020 8547 2300